

## Steps to Reset Base Station

Please perform the following steps to reset a Base Station that has failed to install a Firmware Update successfully. An install failure often results in a Red Status light.

**1 – Unplug the Base Station from the laptop computer.**



**2 – Using a paperclip or similarly sized object, Press and hold the black recessed button to the left of the USB cable insert.**



**3 – While holding in the black button with the paper clip, simultaneously plug the Base Station back into the laptop computer.**



**4 – The Base Station Status light should turn full on Green, indicating a programming status. Step through the following prompts within the TAM software to reset the Base Station.**



**5 – Click Yes.**



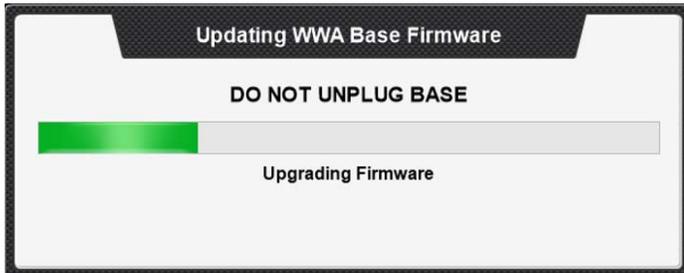
6 – Leaving only the Base Station plugged into a USB port, unplug all other devices (flash drives, etc) from the laptop computer.



7 – Click OK.



8 – Do not unplug the Base Station from the laptop computer while the Upgrading Firmware message is displayed.



9 – Once the message Firmware Upgrade Complete is displayed, click Close Window.



10 – The Base Station Status light will begin flashing green, indicating normal operating status.



11 – Verify the Firmware Update was successful.

